CustomGlass

Professionals in Glass

Certificate of Warranty

FEBRUARY 2000

Should a Custom Glass double glazed unit fail, due to manufacturer's defect, within 10 years (5 years in timber frames or Blind Units) of its time of sale, it will be replaced free of charge, subject to the following conditions.

1.0 LIABILITY

Liability for failure will only be made under the following circumstances: -

1.1 The unit must be stored, handled, installed and Maintained under the recommendations made in BS 6262 'Code of Practice for Glazing Buildings: 1982' and current GGF guidelines.
1.2 The warranty applies only to installation in formal buildings service conditions within the United Kingdom.
1.3 The unit must be seen to have failed due to manufacturing defect
1.4 Reasonable access to inspect an allegedly faulty unit must be afforded to the company prior to de-glazing and throughout the de-glazing process.

2.0 EXCLUSIONS

2.1 The warranty does not cover consequential or loss incurred during the replacement process.
2.2 The warranty does not cover units displaying the natural optical phenomena known as Brewster Fringes.
2.3 This warranty is valid only with proof of purchase.
2.4 Cost of re- glazing or de-glazing.
2.5 The warranty does not cover undrained frames in timber, plastic or aluminium and it is the responsibility of the purchaser to ensure that the frames continue to be drained for the duration of the sealed unit guarantee as failure to do this will result in the warranty being invalid.

3.0 WARRANTY

3.1 This warranty is intended to give additional rights to those already enjoyed by any contract of sale or at Common Law.

Custom Complex, Yardley Road, Knowsley Industrial Park North,Merseyside L33 7SS
Telephone: 0151 549 1264
E-mail: sales@customglass.co.uk www.customglass.co.uk
Vat. No. 387 1979 89 Registered in England No. 3759518