

Sealing of customers own glass
Due to revised internal health and safety guidelines
we regret that we can no longer support the
splitting down of customers own units.

Please note the following guidelines where the sealing of customers own glass is required;

For the sealing up of double glazed or the encapsulation of own glass into triple glazed units the supplied piece/s are required to be fit for purpose and in good condition with glass edges and surfaces cleaned in preparation for sealing.

The order should be placed in the normal manner with a copy of the same attached to the required glass piece/s required for sealing.

Where customers own glass is required to be collected a request should be made at the time of ordering to have the glass collected on an agreed date. A delivery lead time can then be given.

The glass should be suitably packaged EG bubble wrap or cellophane **and transit pads** to ensure the glass is well protected in transit as all glass supplied is at customers own risk and Custom Glass Ltd cannot be held liable for breakages of these products from collection.

A minimum charge of £35 per unit will be applied for the sealing of customers own glass in addition to the unit cost, please request a quotation at the time ordering.

Thank you for your continued co-operation – Custom Glass Ltd.

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